

QUALITY POLICY

Card Geotechnics Limited (CGL, the 'Organisation') aims to provide accurate and error-free services to its clients on time and within budget.

The Organisation operates a Quality Management System that has gained BS EN ISO 9001:2015 certification, including aspects specific to Geotechnical and Geoenvironmental services.

The management is committed to:

1. Developing and improving the Quality Management System.
2. Continually improving the effectiveness of the Quality Management System.
3. The enhancement of client satisfaction.
4. Improving and developing staff competency through support and training

The management has a continuing commitment to:


1. Ensuring that client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction.
2. Communicating throughout the Organisation the importance of meeting client needs and all relevant statutory and regulatory requirements.
3. Establishing the Quality Policy and to set Quality Objectives at relevant functions, levels and processes.
4. Ensuring that the Management Reviews and the Quality Objectives are set, and reporting on the results of internal audits as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
5. Ensuring the availability of resources.

The structure of the Quality Management System is defined in the Quality Manual.

All staff understand the requirements of this Quality Policy and abide with the contents of the Quality Manual. The Organisation complies with all relevant statutory and regulatory requirements. The Organisation constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff and to relevant interested parties. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Signed: 

Date: 20 November 2019

Position: Managing Director

Review Date: 19 November 2020